

Claims Management
4/5/2002 to 4/5/2005

Customer Name	Policy Personnel	Policy #/Term/Company Line	Basic Claim Info	Dates/Status/Kind of Loss	Payment Info
Security Services, Inc. DBA: AAA Securi	Exec: Johnson, Frank Rep: Wilson, Barbara	CP14531906 2/2/2005 - 2/2/2006 Pacific Northwest Insurance Business Auto	Claim# Source: Claim	Loss Date: 3/31/2005 Report Date: 4/1/2005 Status: Open Closed Date: Kind of Loss: Liability	Paid to Date: \$0.00 Recoveries: \$0.00 Current Reserves: \$200,000.00 Reserves: \$200,000.00 Expenses: \$0.00
Claimant hit by security guard in error.					
Security Services, Inc. DBA: AAA Securi	Exec: Johnson, Frank Rep: Wilson, Barbara	CP14531906 2/2/2005 - 2/2/2006 Pacific Northwest Insurance Business Auto	Claim# CL12305 Source: Claim	Loss Date: 3/5/2005 Report Date: 3/9/2005 Status: Open Closed Date: Kind of Loss: Burglary	Paid to Date: \$0.00 Recoveries: \$0.00 Current Reserves: \$0.00 Reserves: \$0.00 Expenses: \$0.00
Richards, Ronald & Mary	Exec: Hepburn, Katherine Rep: Tracy, Spencer	HO43229877 2/15/2004 - 2/15/2005 Pacific Northwest Insurance Homeowners	Claim# PNI0105100352 Source: Claim	Loss Date: 1/13/2005 Report Date: 1/14/2005 Status: Open Closed Date: Kind of Loss: Fire	Paid to Date: \$7,500.00 Recoveries: \$0.00 Current Reserves: \$92,500.00 Reserves: \$100,000.00 Expenses: \$0.00
Fireplace mantle burned and smoke damage to living room contents. Burning candle caused nearby combustibles to ignite.					

	Total # of Claims	# Open	# Closed	Paid to Date	Recoveries	Current Reserves	Reserves	Expenses
Totals	3	3	0	\$7,500.00	\$0.00	\$292,500.00	\$300,000.00	\$0.00