Agency Name: Independent Agency Date: 04/05/2005 Page 1 of 1

Claims Management 4/5/2002 to 4/5/2005

Customer Name	Policy Personnel	Policy #/Term/Company Line	Basic Claim Info	Dates/Status/Kind of Loss	Payment Info	
Richards, Ronald & Mary		2/15/2004 - 2/15/2005 Pacific Northwest Insurance	Claim# PNI0105100352 Source: Claim	Report Date: 1/14/2005	Paid to Date: Recoveries: Current Reserves: Reserves:	\$7,500.00 \$0.00 \$92,500.00 \$100,000.00
Firenlace mantle h	burned and smoke damage to	p living room contents. Burning ca			Expenses:	\$0.00

Richards, Ronald & Mary

| Pacific Northwest Insurance | Homeowners | Source: Claim | Closed Date: | Reserves: \$100,000.00 |
| Kind of Loss: Fire | Expenses: \$0.00 |
| Fireplace mantle burned and smoke damage to living room contents. Burning candle caused nearby combustibles to ignite.

	Total # of Claims	# Open	# Closed	Paid to Date	Recoveries	Current Reserves	Reserves	Expenses
Totals	1	1	0	\$7,500.00	\$0.00	\$92,500.00	\$100,000.00	\$0.00