

## Sircon Producer Manager and Producer Express 9.8 Production Release Notes

April 26, 2019

Vertafore is pleased to release Sircon Producer Manager and Producer Express v.9.8 to the Production environment.

With each release, we are incrementally improving and updating Producer Express and Producer Manager to provide you with the best possible experience.

### QUESTIONS

If you encounter any problems or have questions concerning this release, contact Vertafore Customer Support by using one of the following methods:

- Call us at (877) 876-4430
- Email us at [plmsupport@vertafore.com](mailto:plmsupport@vertafore.com)
- Login to the self-service portal at [https://support.vertafore.com/vf\\_VertaforeLogin](https://support.vertafore.com/vf_VertaforeLogin)

### WHAT'S NEW

The following are detailed descriptions of the specific enhancements in this Production release:

Feature	Description
<b>Submitting Connecticut Personal Lines Appointments Now Require Personal Lines Line of Authority</b>	<p>Producer Express only allows Connecticut Personal Lines appointments to be submitted if a producer has a Personal Lines Line of Authority on their record.</p> <p>Prior to the new appointment policy, CT Personal Lines appointments submitted from Producer Express were being denied by the state if a producer only had Proper and Casualty Lines of Authority.</p> <p>There are special cases of CT Personal Line appointments appearing on a PDB report for a producer that only has Property and Casualty lines. Due to the CT Personal Lines appointments still appearing on the PDB, Producer Express supports terminations for these appointments.</p>