Sircon Producer Manager and Producer Express Production Release Notes for August 2019

Vertafore will deploy the following updates to the Production environment during the scheduled downtime on August 16, 2019.

With each release, we are incrementally improving and updating Producer Express and Producer Manager to provide you with the best possible experience.

QUESTIONS

If you encounter any problems or have questions concerning this release, contact Vertafore Customer Support by using one of the following methods:

- Call us at (877) 876-4430

- Email us at plmsupport@vertafore.com

- Login to the self-service portal at https://support.vertafore.com/vf_VertaforeLogin

WHAT'S NEW

The following are detailed descriptions of the specific enhancements in this Production release:

Feature	Description
South Carolina Appointment License Category Codes Sync to Producer Record	The Producer Manager Terminate Appointments page now supports South Carolina Category Codes. Producer Manager now syncs license category codes to South Carolina appointments on the producer record. The license category code can be found on Review/Update Producer by expanding the state information section for South Carolina appointments. If the license category code is not known for an appointment, Producer Manager will not display a code. This information is not being used when submitting terminations through Producer Express.

Feature	Description
South Carolina Category Codes in the Producer Manager Terminate Appointments Interface	The Producer Manager Terminate Appointments page now supports South Carolina Category Codes. • If the appointment being terminated has a category code on the record, then the category code is displayed on the **Appointments to Select** table and will be used when submitting the termination. • If the appointment being terminated does not have a category code on the record, then a list of enabled category codes is displayed and one is selected for the termination transactions. This category code will apply to ALL transactions that do not have a category code that are submitted through the workflow. This information is not yet being used when submitting terminations through Producer Express.