

Sircon Producer Manager and Producer Express Production Release Notes for February 2020

Vertafore will deploy the following updates to the UAT environment during the scheduled downtime on February 26, 2020.

The next production release of Producer Manager and Producer Express is scheduled tentatively for February 28, 2020. Additional details will follow.

With each release, we are incrementally improving and updating Producer Express and Producer Manager to provide you with the best possible experience.



Note: Detailed information about new Sircon Producer Manager or Producer Express features will be available in the online help with the production release of this version.

QUESTIONS

If you encounter any problems or have questions concerning this release, contact Vertafore Customer Support by using one of the following methods:

- Call us at (877) 876-4430
- Email us at <u>plmsupport@vertafore.com</u>
- Login to the self-service portal at https://support.vertafore.com/vf VertaforeLogin

WHAT'S NEW

The following are detailed descriptions of the specific enhancements in this UAT release:

Feature	Description
Daily PDB Updates: Allow Daily PDB Update Customers to Disable Syncing for a Specific Producer Record	Customers using Daily PDB Updates are now able to disable syncing for a specific producer record. A producer that is disabled from Allowing Producer Central to Sync the Producer will not be updated when the system detects changes at the PDB source data and users will not be able to force an update. Producer Express workflows may still request syncs for any reason, which may result in updating the record. Disabling a producer record from syncing will temporarily prevent updated PDB data from reaching other carrier systems
	To disable a producer record from syncing, navigate to the Producer Business Rules



Feature	Description
	section of Review/Update and select Update Producer Business Rules. View All the Rules and then change the value of Allow Producer Central to Sync this Producer to No.
	[TROT-4004]
Daily PDB Updates: Allow Daily PDB Update Customers to Disable Syncing for a State	For customers using Daily PDB Updates, there is now a state specific, customer configurable global rule to disable syncing. States selected to be disabled will be excluded from all PDB updates with the exception of Force Refresh updates. Disabling syncing for an entire state will temporarily prevent updated PDB data from reaching other carrier systems
	To configure this new global syncing rule use the Maintain Disabled States page by navigating from the top menu to Administration>>Data Reconciliation>>Maintain Disabled States.
	[TROT-4270,TROT-4353]