

Sircon Producer Manager and Producer Express Production Release Notes for February 26, 2021

Vertafore will deploy the following updates to the Production environment during the scheduled downtime on February 26th, 2021.

With each release, we are incrementally improving and updating Producer Express and Producer Manager to provide you with the best possible experience.



Note: Detailed information about new Sircon Producer Manager or Producer Express features will be available in the online help with the production release of this version.

SIRCON CARRIER PRODUCTS IN THESE RELEASE NOTES INCLUDE:

- Producer Central
- Producer Manager
- Producer Express

QUESTIONS

If you encounter any problems or have questions concerning this release, contact Vertafore Customer Support by using one of the following methods:

- Call us at (877) 876-4430
- Email us at plmsupport@vertafore.com
- Login to the self-service portal at https://support.vertafore.com/vf_VertaforeLogin

WHAT'S NEW

The following are detailed descriptions of the specific enhancements in this UAT release:

Feature	Description
Enhanced Course Completion matching between Producer Express Workflows and Producer Manager for Product Courses	Course Completions in Producer Express Transactions, specifically the provider types of courses, can now be configured to match by using the producer course ID, provider subscriber ID and the provider name. This update will only work if multiple matches are found. Course names will be used to distinguish between courses. This feature update aims to reduce instances of mismatched courses. Please contact your customer account team representative to

Feature	Description
	take advantage of the enhanced Course Completion matching.
