

Sircon Producer Manager and Producer Express Production Release Notes for January 2020

Vertafore will deploy the following updates to the UAT environment during the scheduled downtime on January 27, 2020.

The next production release of Producer Manager and Producer Express is scheduled tentatively for January 30, 2020. Additional details will follow.

With each release, we are incrementally improving and updating Producer Express and Producer Manager to provide you with the best possible experience.



Note: Detailed information about new Sircon Producer Manager or Producer Express features will be available in the online help with the production release of this version.

QUESTIONS

If you encounter any problems or have questions concerning this release, contact Vertafore Customer Support by using one of the following methods:

- Call us at (877) 876-4430
- Email us at plmsupport@vertafore.com
- Login to the self-service portal at https://support.vertafore.com/vf_VertaforeLogin

WHAT'S NEW

The following are detailed descriptions of the specific enhancements in this UAT release:

Feature	Description
Daily PDB Updates: Resolved Issue with Syncs Due to State Code Conversion	Resolved an issue where appointments that were active and on a Producer Manager record but are inactivated by a state code change would cause syncs to error. [TROT-4088]
Daily Reconciliation: Improve NC License Expiration Date Calculation	The North Carolina License Expiration Date data normalizer has been updated for the "Producer" and "Limited Representatives" license types for non-resident individuals. For these two license types, the state does not report license expiration dates, and the data normalizer will.

Feature	Description
	<ul style="list-style-type: none">• Calculate expiration dates for identified NC license types every even year on 3/31/XXXX.• If the license date is between 01/01 and 03/31 of the current year, and the year is even, then the expiration date will be pushed back 2 years <p>[TROT-3889]</p>
