

## Sircon Producer Manager and Producer Express Production Release Notes for July 17, 2020

Vertafore will deploy the following updates to the Production environment during the scheduled downtime on July 17th, 2020.

With each release, we are incrementally improving and updating Producer Express and Producer Manager to provide you with the best possible experience.



**Note:** Detailed information about new Sircon Producer Manager or Producer Express features will be available in the online help with the production release of this version.

### SIRCON CARRIER PRODUCTS IN THESE RELEASE NOTES INCLUDE:

- Producer Central
- Producer Manager
- Producer Express

### QUESTIONS

If you encounter any problems or have questions concerning this release, contact Vertafore Customer Support by using one of the following methods:

- Call us at (877) 876-4430
- Email us at [plmsupport@vertafore.com](mailto:plmsupport@vertafore.com)
- Login to the self-service portal at [https://support.vertafore.com/vf\\_VertaforeLogin](https://support.vertafore.com/vf_VertaforeLogin)

### WHAT'S NEW

The following are detailed descriptions of the specific enhancements in this UAT release:

Feature	Description
Do Not Reopen Producer Express Packets After a Background Investigation Response	Now, when a Producer Express packet is in a terminal - closed or processed - status and a background investigation result is returned then we no longer change the status of the packet. The results of the returned background investigation will continue to be attached to the packet.
Increase Allowed Length of Name Validation During Data Reconciliation to Prevent Errors When Syncing	In order to reduce the number of data reconciliation errors preventing a save due to firms with long names on the PDB, the

Feature	Description
	allowed length of firm name when doing a data reconciliation in Producer Manager has been increased from 72 to 100 characters in length.
<b>Create New "Add/Replace Producer on Policy" Sales Events in Producer Manager for New Accounts</b>	Sales Events represent an event in the system which can prompt a sales authorization and the rules to enforce it can vary by sales events. The new "Add/Replace Producer on Policy" sales event has been added to Producer Central accounts configuring sales authorization for the first time. This new sales event can be used to define compensation authorization rules in the event the producer on a policy is added or updated.