



SIRCON FOR CARRIERS

Writing Company Management



Section: Overview

Table of Contents

| Overview | 2 |
|---|----|
| Introduction and Background | 2 |
| What will be covered? | 2 |
| Who should use this document? | 2 |
| When should you use this document? | 2 |
| Add Company | 3 |
| Add State Appointment Details | 7 |
| Add Appointment Types | 8 |
| Add Appointing Authorities | 9 |
| Save Appointment Details | 10 |
| Confirm Appointment Details Submitted Successfully | 11 |
| Complete Vertafore Company Set-up Paperwork | 12 |
| Adding a New Carrier/Company to an Existing Account Paperwork | 12 |
| Supplemental Account Information Change Form Paperwork | 13 |
| Review/Update Company Information | 14 |
| Review Company Details | 15 |
| Edit Company Details | 16 |
| Maintain State Appointment Details | 17 |
| Suspend New Appointments | 18 |
| Remove Appointment Type | 19 |
| Change Assigned Appointing Authority | 20 |
| APPENDIX 1: Sircon for Carriers Help Resources | 21 |
| My Vertafore | 21 |
| Contact Vertafore Customer Support | 21 |
| APPENDIX 2: Document History | 22 |



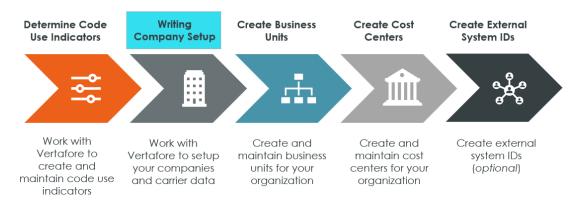
Section: Overview

Overview

Introduction and Background

Before you can appoint or terminate producers, your organization must set up the companies, or underwriting companies. Setting up writing companies is part of the Sircon administration process.

Initial Sircon Administration Process



There are four steps to set up a writing company:

- 1. Add the company to Producer Central.
- 2. Set up State Appointment details for each state where the company appoints or terminates producers.
- 3. Complete paperwork to add the producer and set up state appointments in the back end of Producer Central. Submit paperwork to your Vertafore contact person.
- 4. Vertafore will complete the configuration in the back end of Producer Central.

After the configuration is complete, Company appointments and terminations can be processed.

What will be covered?

In this quick guide, we will cover how to create and maintain writing companies. We will cover each step of the company management process.

Who should use this document?

Any user that needs to create or maintain writing company or state appointment details. Only users with administrative access can maintain writing company details.

When should you use this document?

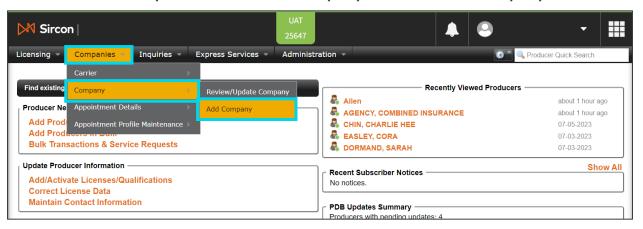
When you need to add a new company, edit an existing company, or maintain state appointment details.



Add Company

The first step is to add a company to the front end of Producer Central. Follow these steps to create a company. Before you can create a company, you will need the following information:

- EIN
- NAIC ID
- Domicile State
- Address & Contact Information
- 1. From the Companies menu, click Company then click Add Company.

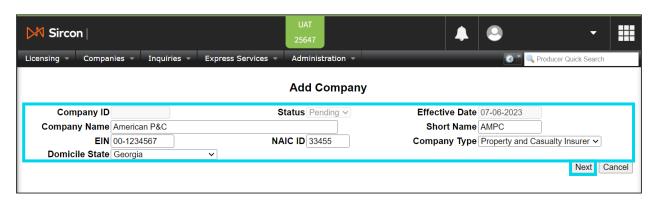


- 2. You will now see the Add Company page.
- 3. Enter the following information:
- Company Name Enter the company's legal name as recorded in its domicile state.
- EIN Enter the company's Federal Employer Identification Number
- **Domicile State** Select the company's legal domicile state from the dropdown menu.
- NAIC ID Enter the company's unique National Associate of Insurance Commissioners identification number.
- **Short Name** Enter a unique short name or code for the company.
- Company Type Select the company's type of business from the dropdown menu.

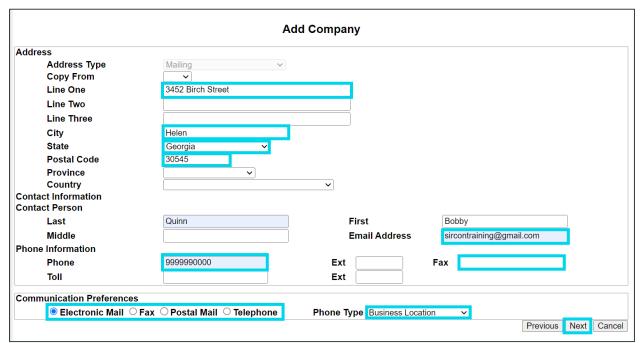
Note: The **Company ID** will be generated after you create the company. The **Status** will default to **Pending** and the **Effective Date** will default to the current date.

4. Click Next.





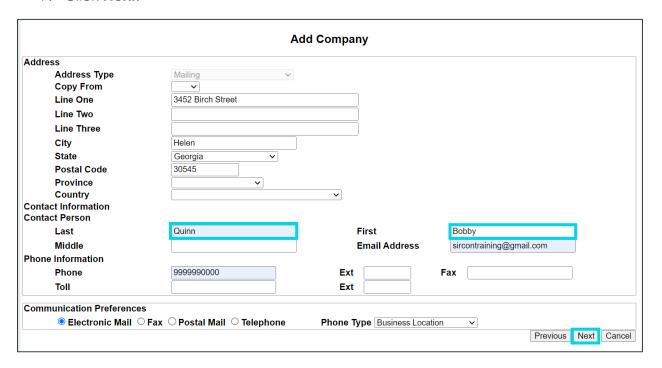
- 5. Enter the **Mailing Address** information. The following fields are required:
- Line One Add the first line of the mailing address.
- City Enter the city of the mailing address.
- State Select the name of U.S. state from the dropdown menu.
- Postal Code Enter the ZIP code or postal code of the mailing address.
- 6. Choose the **Communication Preferences** (either Electronic Mail, Fax, Postal Mail, or Telephone) for the mailing address.
- 7. Use the dropdown menu to select the **Phone Type**.



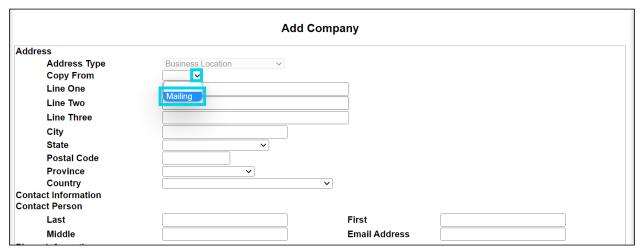
Note: Depending on the communication preferences you chose, additional fields are required. If you choose **Electronic Mail** the **Email Address** is required. If you choose **Fax**, the **Fax** number is required. If you chose **Telephone**, the **Phone** number is required.



- 8. The other fields are optional, including:
- Last Add the last name of the contact individual associated with the mailing address.
- First Add the first name of the contact individual associated with the mailing address.
- 9. Click Next.

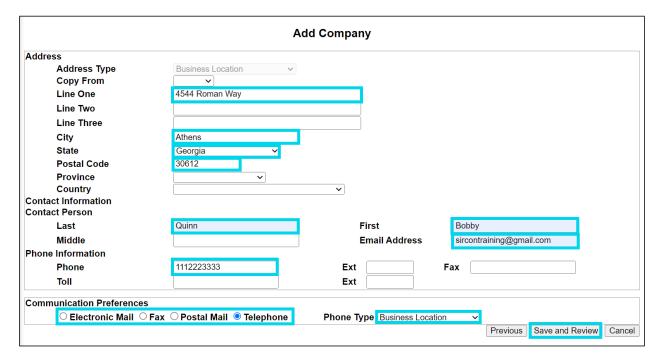


- 10. Next add a Business Location address.
- 11. If the business address is the same as the Mailing Address, click the dropdown arrow next to the **Copy From** field and click **Mailing**.

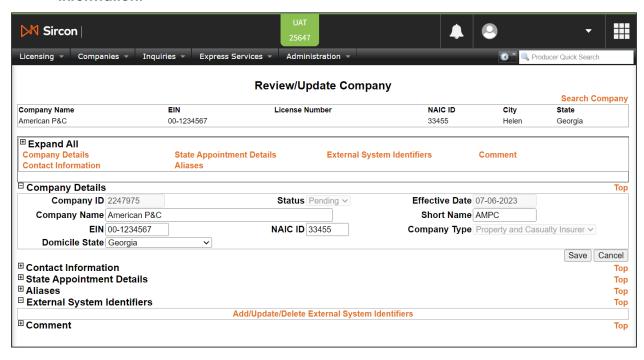




- 12. If the Business Location address is different, you will need to fill in the address information. Required fields are the same as the Mailing Address.
- 13. Click **Save and Review** to submit the address information.



14. You will now see the *Review/Update Company* page. All the information you submitted is available here, including the **Company Details** and **Contact Information**.





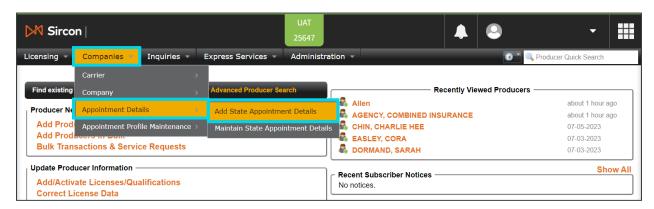
Add State Appointment Details

After the writing company is added to Producer Central, state appointment details will need to be added to the company for each state where the company appoints or terminates producers.

Use the Add State Appointment Details page to add a new state along with related available appointment types and appointing authorities for a company in that state.

Note: If companies do not have state appointment details assigned, you will receive errors when you try to appoint or terminate producers. Appointment types will not be available as an option in PM until the customer has contacted and had their CSA activate the proper code use indicators.

1. From the Companies menu, click Appointment Details then click Add State Appointment Details.



- 2. You will now see the Add State Appointment Details page.
- 3. From the dropdown menu, select the **State** where you need to add an appointment company.
- 4. Click Search.



- 5. You will now see the Add State Appointment Details for State page.
- 6. In the **Current Appointments** section, you will see a list of the companies that currently have appointments for the state.



- 7. In the **Available Companies** section, you can click the checkbox next to each company you need to set up with a state appointment.
- 8. Click Next.

| Curren | t Appointments | | | | | | | |
|--------------------|--------------------------------|--------|-------------|------------------------|-----------|----------------------|-----------|--|
| Compan | y Name | Status | Status Date | Company/License Number | Assign | ed Appointing Author | ity | |
| American Life | | Active | 01-01-1900 | 123 | Admin | istrator, SIRCON | | |
| | Mutual Life | Active | 12-13-2022 | LIC0014 | • | Reddy K, Keerthi | | |
| Lansing Mutual P&C | | Active | 02-27-2023 | 09876 | Stocky | Stockwell, Penelope | | |
| Availab | ole Companies | | | | | | | |
| | Company Name | | | Short Name | EIN | NAIC ID | City | |
| | American Ancillary | | | ANC | 124548951 | 71730 | bus city | |
| | American Annuities | | | GAN | 879546213 | 64247 | bus city | |
| | American Equity Insurance | | | AEI | 147685745 | 12015 | bus city | |
| | American Life | | | AML | 132611847 | 70939 | bus city | |
| | American P&C | | | AMPC | 001234567 | 33455 | Helen | |
| | American Preneed | | | APR | 978964621 | 95088 | bus city | |
| | Lansing Mutual Health | | | LMH | 124546516 | 14990 | bus city | |
| | Lansing Mutual Life | | | LML | 321251651 | 21478 | bus city | |
| | Lansing Mutual Life of NY | | | LMLNY | 984653213 | 98214 | bus city | |
| | Lansing Mutual P&C | | | LMPC | 698666597 | 12345 | Mail City | |
| | Lansing Mutual Training Compan | у | | LANTRAIN | 100044400 | 23764 | San Diego | |
| | Testing Insurance Company | | | FLINCO | 222333999 | 88774 | Sodus | |

Add Appointment Types

The **Appointment Types** section lists all appointment types available for the company in the new state.

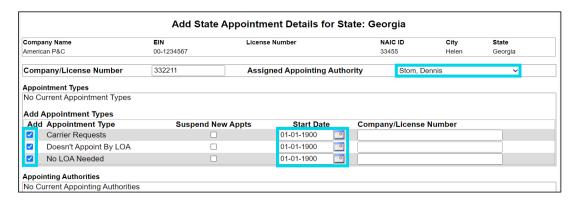
1. To add an appointment type, check the checkbox to the left of each **Appointment Type** you need to add.

Note: Appointment type options will be limited to the appointment type codes that have been activated by your CSA.

2. The **Start Date** defaults to the current date and can be modified. Use the MM-DD-YYYY format.

Note: It is recommended that you change the Start Date to 01-01-1900.

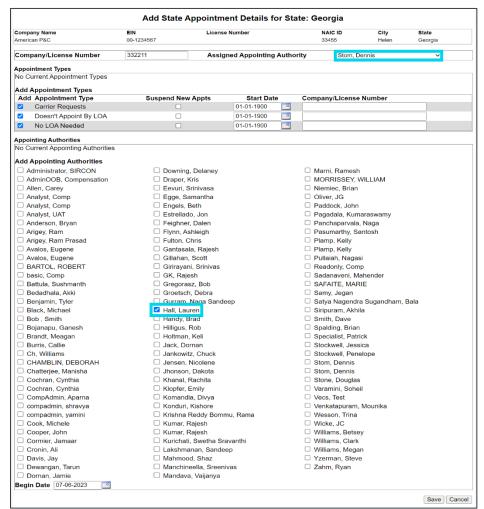




Add Appointing Authorities

The **Appointing Authorities** section lists all appointing authorities available for the company in the new state. Active staff member names are available to select from the dropdown listing.

1. To add an appointing authority, check the checkbox to the left of the staff member name(s) that you want to add to the state appointment.





Save Appointment Details

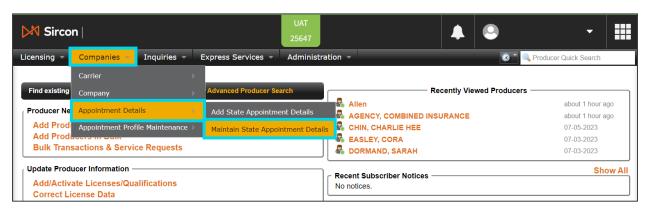
1. Click the **Save** button to submit the **Appointment Types** and **Appointing Authorities**.

| Add State Appointment Details for State: Georgia | | | | | | | |
|--|---|----------------|----------------|---|---|---------|-------------|
| Company Name American P&C | EIN 00-1234567 | Number | | NAIC ID 33455 | • | | |
| Company/License Number | 332211 | Assig | ned Appointing | g Author | ity Stom, D | ennis | ~ |
| Appointment Types | | | | | | | |
| No Current Appointment Types | | | | | | | |
| Add Appointment Types | | | | | | | |
| Add Appointment Type | Suspend Ne | v Appts | Start Dat | | Company/License | Number | |
| Carrier Requests | | | 01-01-1900 | | | | |
| Doesn't Appoint By LOA | | | 01-01-1900 | 0 | | | |
| ✓ No LOA Needed | | | 01-01-1900 | | | | |
| Appointing Authorities No Current Appointing Authorities | | | | | | | |
| Add Appointing Authorities | | | | | | | |
| ☐ Administrator, SIRCON | ☐ Downin | g, Delaney | | | ☐ Marni, Ramesh | | |
| ☐ AdminOOB, Compensation | ☐ Draper, | | | ☐ MORRISSEY, V | VILLIAM | | |
| ☐ Allen, Carey | ☐ Eevuri, | Srinivasa | | | Niemiec, Brian | | |
| ☐ Analyst, Comp | ☐ Egge, S | | | | □ Oliver, JG | | |
| ☐ Analyst, Comp | ☐ Engels, | | | ☐ Paddock, John | | | |
| ☐ Analyst, UAT | ☐ Estrella | | | Pagadala, Kum | | | |
| ☐ Anderson, Bryan | ☐ Feighne | | | □ Panchaparvala | - | | |
| ☐ Arigey, Ram | ☐ Flynn, A | | | ☐ Pasumarthy, Sa | intosh | | |
| ☐ Arigey, Ram Prasad | □ Fulton, Chris □ Gantasala, Rajesh | | | | ☐ Plamp, Kelly | | |
| ☐ Avalos, Eugene☐ Avalos, Eugene | ☐ Gantasa | | | ☐ Plamp, Kelly | .: | | |
| ☐ BARTOL, ROBERT | ☐ Gilianai | | | ☐ Pullaiah, Nagasi☐ Readonly, Comp | | | |
| basic, Comp | ☐ GK, Ra | | | ☐ Sadanaveni, Ma | • | | |
| ☐ Battula, Sushmanth | ☐ Gregora | | | ☐ SAFAITE, MAR | | | |
| ☐ Bedadhala, Akki | ☐ Groetso | | | ☐ Samy, Jegan | | | |
| ☐ Benjamin, Tyler | ☐ Gurram | eep | | ☐ Satya Nagendra | a Sugandham, | Bala | |
| ☐ Black, Michael | Hall, La | | | ☐ Siripuram, Akhi | - | | |
| ☐ Bob , Smith | ☐ Handy, | | | ☐ Smith, Dave | | | |
| ☐ Bojanapu, Ganesh | ☐ Hilligus | | | Spalding, Brian | | | |
| ☐ Brandt, Meagan | ☐ Holtmar | | | Specialist, Patri | ck | | |
| Burris, Callie | ☐ Jack, D | | | Stockwell, Jess | ica | | |
| Ch, Williams | ☐ Jankow | | | ☐ Stockwell, Pene | elope | | |
| CHAMBLIN, DEBORAH | ☐ Jensen, Nicolene | | | | ☐ Stom, Dennis | | |
| Chatterjee, Manisha | ☐ Jhonson, Dakota | | | | ☐ Stom, Dennis | | |
| Cochran, Cynthia | ☐ Khanal, Rachita | | | | ☐ Stone, Douglas | | |
| ☐ Cochran, Cynthia☐ CompAdmin, Aparna | | | | | □ Varamini, Sohe□ Vecs, Test | II | |
| compadmin, shravya | □ Komandia, Divya □ Konduri, Kishore | | | | | Mounika | |
| compadmin, yamini | ☐ Konduri, Kishore☐ Krishna Reddy Bomr | | nu Rama | | ☐ Venkatapuram, Mounika☐ Wesson, Trina | | |
| ☐ Cook, Michele | □ Krishna Reddy Bomr □ Kumar, Rajesh | | na, rama | | ☐ Wicke, JC | | |
| ☐ Cooper, John | □ Kumar, Rajesh | | | | ☐ Williams, Betsey | | |
| ☐ Cormier, Jamaar | | ti, Swetha Sra | avanthi | | ☐ Williams, Clark | | |
| ☐ Cronin, Ali | | anan, Sande | | | ☐ Williams, Mega | n | |
| ☐ Davis, Jay | ☐ Mahmo | od, Shaz | | | ☐ Yzerman, Steve | e | |
| ☐ Dewangan, Tarun | ☐ Manchi | neella, Sreeni | vas | | Zahm, Ryan | | |
| ☐ Dornan, Jamie | ☐ Mandav | a, Vaijanya | | | | | |
| Begin Date 07-06-2023 | | | | | | | |
| | | | | | | | Save Cancel |



Confirm Appointment Details Submitted Successfully

 From the Companies menu, click Appointment Details then click Maintain State Appointment Details.



2. Select the **State** you need to view from the dropdown menu then click **Search**.



You should now see the companies that have appointments configured for the selected state in the **Available Companies** list.





Section: Complete Vertafore Company Set-up Paperwork

Complete Vertafore Company Set-up Paperwork

After you add the company and state appointment details to the front end of Producer Central, you will need to complete paperwork so that your Vertafore representative can configure the backend of Producer Central.

You will only need to fill out the document when:

- 1. Adding a new writing company
- 2. Adding a company license for states that require one to be sent with the transaction
- 3. Adding an authorized signer for states that require one to be sent with the transaction

Contact your Vertafore representative through My Vertafore for a copy of the document.

Adding a New Carrier/Company to an Existing Account Paperwork

| Statutory Company Name and Address is required by some states for both forms and electronic processing. Please complete the following and return to SIRCON Support for set up on your account profile. Complete one Company Name and Address section for <u>each</u> NAIC number on your account. Copy this page for additional NAIC Numbers if necessary. Please type in the boxes to ensure information is accurately relayed. Company Name and Address section for <u>each</u> NAIC number on your account. Copy this page for additional NAIC Numbers if necessary. Please type in the boxes to ensure information is accurately relayed. Company Name and Address Sate: NAIC Number: Company Phone Number: Street: FEIN: City: State: Zip Code: Company Name and Address Sate: NAIC Number: Company Name and Address Sate: NAIC Number: Company Name and Address Sate: NAIC Number: Zip Code: Company Name: Domiciled State: NAIC Number: Company Name and Address Sate: NAIC Number: Company Name and Address Sate: NAIC Number: Zip Code: Company Name: Domiciled State: NAIC Number: Company Name and Address Sate: NAIC Number: Zip Code: Company Name: Domiciled State: NAIC Number: | - |
|---|---|
| this page for additional NAIC Numbers if necessary. Please type in the boxes to ensure information is accurately relayed. Company Name and Address Company Name: Domiciled State: NAIC Number: City: State: Street: FEIN: City: State: Company Name and Address Company Name and Address Company Name: Domiciled State: NAIC Number: Company Name and Address Company Name: Street: FEIN: Street: FEIN: City: State: Zip Code: Company Name and Address Company Name and Address Company Name and Address Company Name: Domiciled State: NAIC Number: Company Name: Company Name: Street: FEIN: City: State: Zip Code: Maryland Maryla | rmation provided. Please type in the boxe |
| Company Name and Address Company Name: Domiciled State: NAIC Number: Corpany Phone Number: City: Street: City: State: Company Name and Address Company Name: Domiciled State: NAIC Number: Company Name and Address Company Name: Company Name: Domiciled State: NAIC Number: City: State: Company Name: Domiciled State: NAIC Number: Company Name: Company Name: Domiciled State: NAIC Number: Company Name: Company Name: Domiciled State: NAIC Number: New Henropshire North Carolina | |
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| Company Name: | per |
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| City: State: Lip Code: New Mexico New Mexico North Carolina North Carolina | |
| You will have the ability to pre-set a sort order option on all forms submitted through Siroon. Please | |
| You will have the ability to pre-set a sort order option on all forms submitted through Sircon. Please | |
| | |
| indicate the sort order you prefer. | |
| State Company, Producer State Producer, Company | |
| ☐ State, Company, Producer ☐ State, Producer, Company South Carolina | |
| Tennessee | |
| IT Contact Person – If you ever expedience difficulty connecting to Sircon we may need to contact an Virgin Islands | |
| IT person from within your company. Please provide us with a contact name and phone number of someone in your IT Department. Washington | |
| Someone in your H. Department. West Virginia | |
| Name: Wisconsin | |



Section: Complete Vertafore Company Set-up Paperwork

Supplemental Account Information Change Form Paperwork

| Authorized Signer Signature | Authorize | d Signer States | <u>i</u> | |
|--|----------------|---------------------------|--|---|
| For Electronic Appointments/envirations, several states require that company authorized signer information be included in the electronic transaction. Without this information, the state will reject the transactions. | Upda | | orized Signer to Add New State: e 4, to specify which states the li | |
| You will need to complete one form for each authorized signer and return it to Sircon for set up. Please use this form in conjunction with page 5 of this document to indicate which states the Authorized Gigner will have connected to their name. | the states the | e person is authori | company, the NAIC number, Au zed to sign for. Remember we no in the boxes to ensure inform | eed a copy of this form for each |
| Complete one form for each authorized signer. | ТЬ | a states listed he | ow are the states that require | an authorized signer |
| Make copies of this form as needed for additional signers Please type in the boxes to ensure information is accurately relayed. | Company N | lame: | on are one succes one require | NAIC number: |
| i. Flease type in the boxes to ensure information is accurately relayed. | | Signer Name: | | 1 |
| The Authorized Signer should print this page and sign it prior to emailing it back | Only selec | t the <u>states</u> in wh | ch NAIC is currently licensed | 1 |
| Sign in black felt pen or medium-tip black roller ball as this is an imaged document | □ AR | □ LA | □ NM | ☐ All States (as listed) |
| | □ст | □ MA | □ NY | Please only select |
| Please keep your entire signature within the lines and do not touch the lines of the box | □ DC | □ ME | □ОН | ' <u>all</u> states' if NAIC is linensed in all listed state |
| Authorized Signer Information | ПН | □ MD | □ SC | liberised in all listed state |
| Company Name | | | | |
| Account ID | □ IL | □ ND | □W | |
| Name | □ KS | □ NE | | |
| Title | □ KY | □ NJ | | |
| Phone Number | | | | |
| Email Address | Company N | | | NAIC number: |
| Fax Number | | Signer Name: | ch NAIC is currently licensed | - |
| Address | □ AR | □ LA | NW | ☐ All States (as listed) |
| Address Line 2 | | | | Please only select |
| City, State, Zip | □ CT | □ MA | □ NY | 'all states' if NAIC is |
| | □ DC | □ ME | □ОН | licensed in all listed state |
| Signature of Authorized Signer (person listed above) | □ HI | □ MD | □ SC | |
| | □IL | □ ND | □W | |
| | □ KS | □ NE | | |
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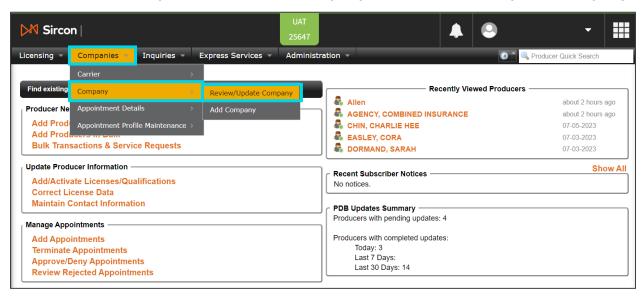


Section: Review/Update Company Information

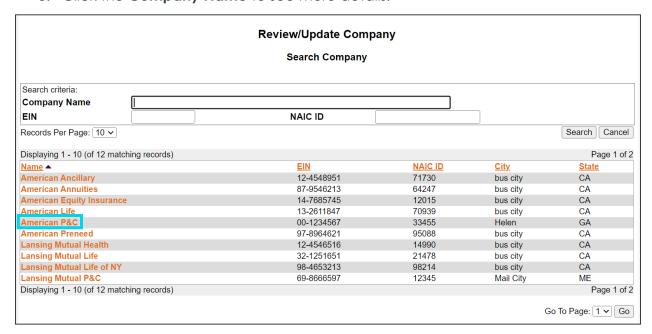
Review/Update Company Information

Use the Review/Update Company page to view or modify existing company information such as the Name, Employer Identification Number (EIN), NAIC ID, NAIC Group Number, and other details.

1. From the Companies menu, click Company then click Review/Update Company.



- 2. You will now see the Review/Update Company page. All the companies will appear in a list.
- 3. Click the **Company Name** to see more details.

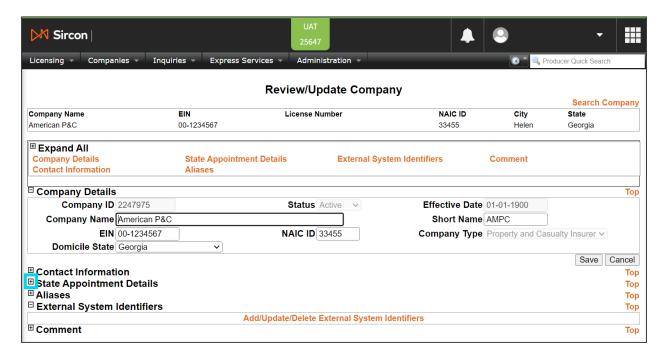




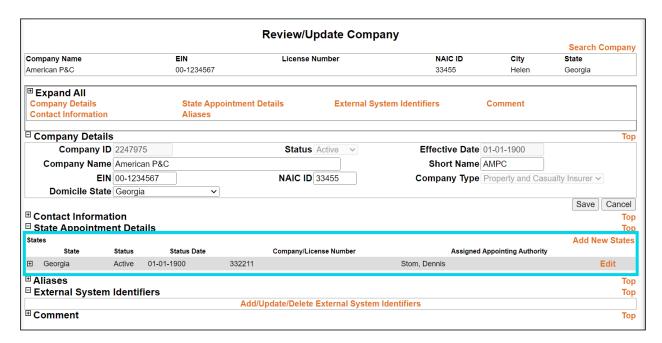
Section: Review/Update Company Information

Review Company Details

1. All the details about the company are listed on this page. Click the **Expand** button (H) next to any of the sections to see more information. In this example, we are expanding the **State Appointment Details** section.



2. You can now see appointments configured for the selected company by state.

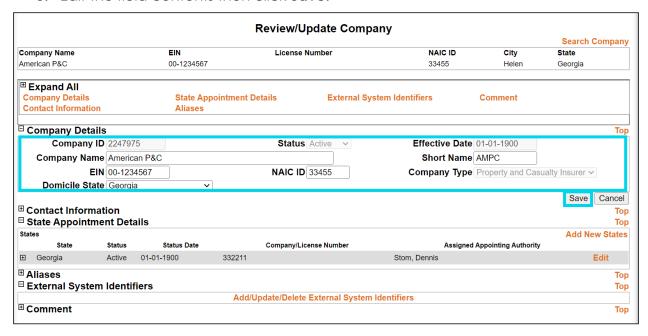




Section: Review/Update Company Information

Edit Company Details

- 1. From the Review/Update Company page, you can edit any field in the Company Details section with a white background.
- 2. The fields you can edit are:
- Company Name
- EIN
- Domicile State
- NAIC ID
- Short Name
- 3. Edit the field contents then click Save.

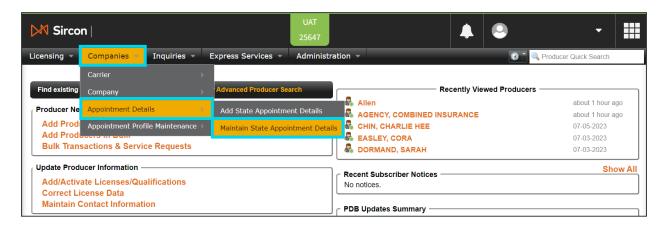




Maintain State Appointment Details

Use the Maintain State Appointment Details page to maintain information about available appointment types and appointing authorities for companies in a selected state.

1. From the Companies menu, click Appointment Details then click Maintain State Appointment Details.



- 2. Select the **State** from the dropdown menu to see a list of companies associated with that state.
- 3. Click Search.



- 4. Click the checkmark next to the **Company** you need to edit.
- 5. Click Next.





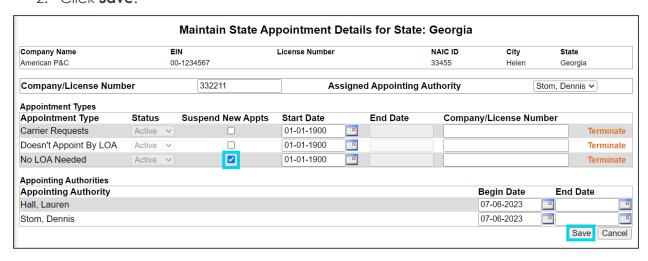
- 6. You will now see the Maintain State Appointment Details for State page. From here, you can perform the following actions:
- Suspend New Appointments
- Terminate State Appointments
- Remove Appointment Types
- Change the Assigned Appointing Authority



Suspend New Appointments

When you suspend new appointments, the designated appointment type can no longer be used for future appointments or terminations.

- 1. Click the checkbox under the **Suspend New Appts** column next to the **Appointment Type** you need to suspend.
- 2. Click Save.

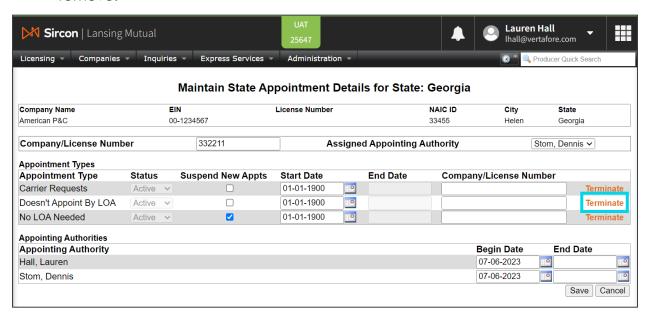




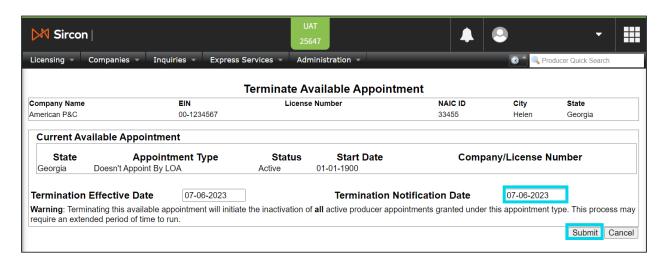
Remove Appointment Type

Use the **Terminate** button to unassign the appointment type from the writing company. The company will no longer be able to appoint or terminate producers with the terminated appointment type.

 Click the Terminate button next to the Appointment Type that you need to remove.

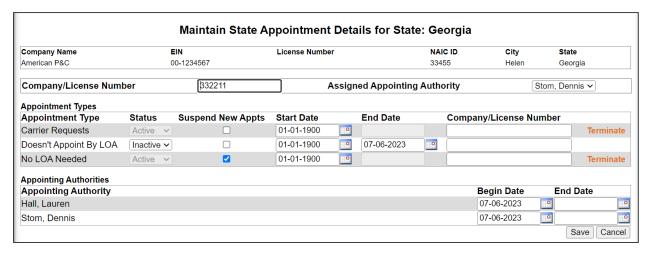


- 2. Enter the Termination Notification Date in the MM-DD-YYYY format.
- 3. Click Submit.



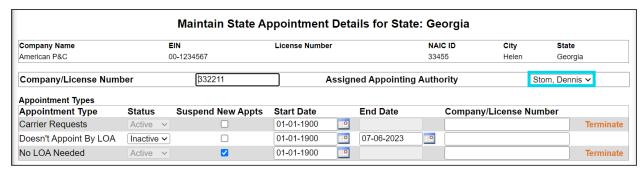


4. The **Appointment Type** will have a **Status** of **Inactive** and the **End Date** will match the **Termination Notification Date**.

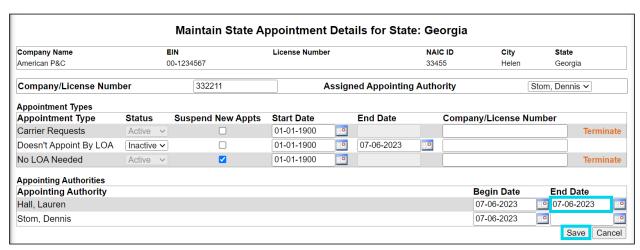


Change Assigned Appointing Authority

 You can change the Assigned Appointing Authority by clicking the dropdown for the top.



2. To remove an appointing authority, enter the **End Date** next to the authority then click **Save**.





Section: APPENDIX 1: Sircon for Carriers Help Resources

APPENDIX 1: Sircon for Carriers Help Resources

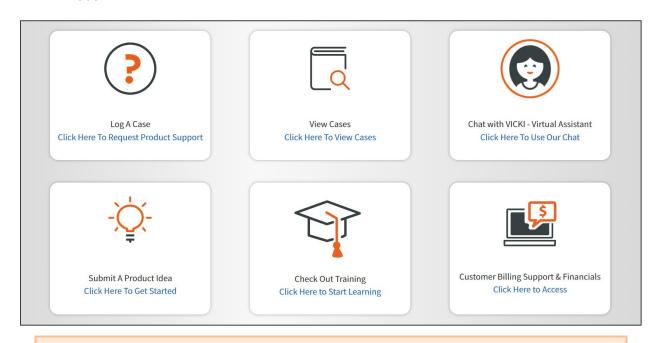
Help is just a click away. Vertafore has two resources available to support you 24/7:

- My Vertafore
- Sircon Support

My Vertafore

My Vertafore is our free online customer support portal and knowledge base. At My Vertafore you can:

- Log a Case Cases are used to request product support
- **Submit Ideas** Send Vertafore ideas for new product features or enhancements
- Search Knowledgebase Search for detailed articles on the Sircon Knowledge Base



Note: Sircon does not use the Submit a Product Idea or Chat with VICKI functions.

Contact Vertafore Customer Support

Can't find what you are looking for at My Vertafore? Our Customer Support team is here to help. Click here to email Support or call 877.876.4430.



Section: APPENDIX 2: Document History

APPENDIX 2: Document History

| Version | Revision Date | Revision Record |
|---------|---------------|-------------------|
| 1.0 | 7/6/2023 | Original Document |



999 18th St | Denver, CO, 80202 | 877.876.4430 | Vertafore.com

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